

Ziacom Medical SL

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The management of Ziacom Medical S.L. accepts, leads and promotes its commitment to quality and the environment, providing the necessary resources to achieve excellence and improve people's quality of life and well-being. We do this while remaining committed to innovation and strategies for managing resources to minimise our environmental footprint.

Ziacom Medical S.L. is a leading company in dental implant systems.

To achieve this, our management team has established an integrated Quality Management and Environmental system based on the requirements of regulations UNE-EN-ISO 9001 and UNE-EN-ISO 13485, as well as complying with GMP 21 CFR 820. Likewise, the management is committed to and supported by the following principles:

- Quality and Environmental Management are strategic components for the operation of the company.
- Guaranteeing the total safety of our customers by complying with legal and regulatory requirements as defined by MDD 93/42/EEC as amended by 2007/47/EEC, implemented by Royal Decree 1591/2009 and Medical Devices Regulation MDR (EU) 2017/745.
- Complying with requirements and continuously improving the effectiveness of the Quality System, through the necessary training and corrective actions.
- Notifying all company departments of the quality and environmental policy, ensuring that it is understood, applied, reviewed and updated.
- Providing the organisation with the necessary resources, authority and responsibility to achieve objectives.
- Using the Quality and Environmental Policy as a reference framework to define objectives. Encouraging staff to understand how their activities and attitude help achieve the objectives.
- Ensuring control over outsourced processes.
- Reducing impact on the environment with efficient management of resources and control of waste. We are committed to planning our business activities so that they have minimal environmental impact. Our philosophy for this translates into reducing, reusing and recycling our waste.
- All the necessary means will be established so that this policy is known, understood and put into practice throughout the organisation.
- Communicating all the Quality and Environmental commitments acquired to all our employees as well as any stakeholder that requires it.
- Promoting training and awareness for our employees.
- Creating an appropriate working environment, involving, motivating and engaging all of our team, so that they understand the importance of fulfilling customer requests, achieving objectives and improving the system.
- Ensuring that it is the appropriate policy for the organisation, and that it is reviewed for this purpose.

Madrid, 28 March 2022



Alejandro del Valle
CEO and Legal Representative of
Ziacom Medical S.L.